

**JOB DESCRIPTION:****Fintech Manager**About the Role:

This role will lead the execution of Piermont Bank's Fintech business strategy, with a laser focus on quickly building a scalable new business line. The ideal candidate is an obsessive go-getter who has expertise in banking and the Fintech ecosystem. We are seeking a results-oriented individual who can independently manage multiple workstreams that involve both internal and external stakeholders.

Duties & Responsibilities:

- Lead various projects to ensure they achieve maximum operational effectiveness, efficiency, and profitability.
- Design, test, and implement processes and systems to deliver consistently excellent results for Piermont customers.
- Establish accountability in key processes by creating performance metrics (KPIs) and goals across all business channels, and then influence line of business managers to meet and exceed these goals.
- Ensure open and candid communication horizontally and vertically, as well as troubleshoot on behalf of executive team; escalate key issues as needed.

About You:

- Strong knowledge of project management including project planning and managing execution to meet business objectives.
- Exceptional analytical and problem-solving skills; strong relationship management skills; results driven.
- Ability to deal with competing priorities and exacting expectations.
- Self-starter, motivated, independent, versatile team player who works well under pressure across a diverse group of stakeholders.
- Strong verbal and written communication skills, interpersonal skills, and professional presence. Ability to easily convey complex information between the business and Information Technology.
- Proven ability to design, monitor and test effectiveness of policies, procedures, and internal controls which are designed to assess Piermont's and Fintech customer/partner's compliance with applicable regulatory requirements.
- Relevant full-time work experience, ideally in operational roles within Fintechs, banks or other financial services companies.
- Start-up compatibility, hands-on mentality, integrity and reliability.

Education and Experience Requirements

- Prior operating experience at a high-growth company or start-up.
- 5-8 years relevant work experience.
- 2+ years of experience in fast paced environments with a focus on business operations, project or program management.
- Bachelor's degree or equivalent.



Piermont Bank is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. We do not discriminate based upon race, religion, color, national origin, political affiliation, gender (including pregnancy, childbirth, or related medical conditions), sexual orientation, gender identity, gender expression, age, status as a protected veteran, status as an individual with a disability or other applicable legally protected characteristics.